**Classes 9D and 10D**

Using all the resources that have been posted in the last 4 weeks, make sure you finish all the parts to this assessment and pull them all together.

1. Make sure you described communication, what it is for and how it helps to build relationships between people (remember the 3 different care settings you can give examples for)

2. Explain all the different types of **verbal skills** and give examples in the 3 different care settings. Remember to explain how using these skills helps to build positive relationships between people who can then communicate better.

3. Explain all the different types of **non-verbal skills** and give examples in the 3 different care settings. Remember to explain how using these skills helps to build positive relationships between people who can then communicate better.

4. Explain the different types of **written communication** and give examples of when they are used in the 3 different care settings. Remember to explain how using written communication helps to build positive relationships between people who can then communicate better.

4. Explain the different types of **specialist communication** and give examples of when they are used in the 3 different care settings. Remember to explain how using specialist communication helps to build positive relationships between people who can then communicate better.

You can add pictures and diagrams if this helps to explain things. Save your work either as 4 documents or as one larger one.

**Class 10A**

RO21 Exam Review Questions